

Ducted Systems Technical Services: Service Tips Letter

Letter: ST-010-22

Date: September 13, 2022

To: S1 HVAC Branch and Distributor Principal, Sales Manager, Service Manager, Parts Manager, Warranty Manager, Delegated Administrator, Ducted Systems Technical Services, DS Parts/S1, ES Americas, ADTI Channel, Account Representatives, Marketing, Sales, Warranty teams.

Subject: **Choice IOM Missing Airflow Chart**

Product/s: **Choice Equipment 15 to 27.5 Tons (AV/CV/CD 15 thru 27.5 Tons) Serial Number Range N2D2 to Current.**

Summary: This letter is to provide an update on missing information in the publication of the Choice Installation Manual provided with equipment.

Johnson Controls Commercial Technical Services has been informed that the current published installation Manual for Choice products is missing "Figure 79" in the airflow performance section. We have placed a notification to our literature team over the course of the last few months. They have received and are working to correct and republish the manuals in order to include this chart for the equipment. At this time, we wish to provide a copy of the missing "Figure 79" to allow the information to be presented while this correction takes place.

We apologize for any inconvenience this may have caused. If you have questions, please call us at 877-874-7378 and follow the phone-cue prompts for your product or have your distributor contact us at cg-upgtechsupport@jci.com.

Installation Manual Affected:

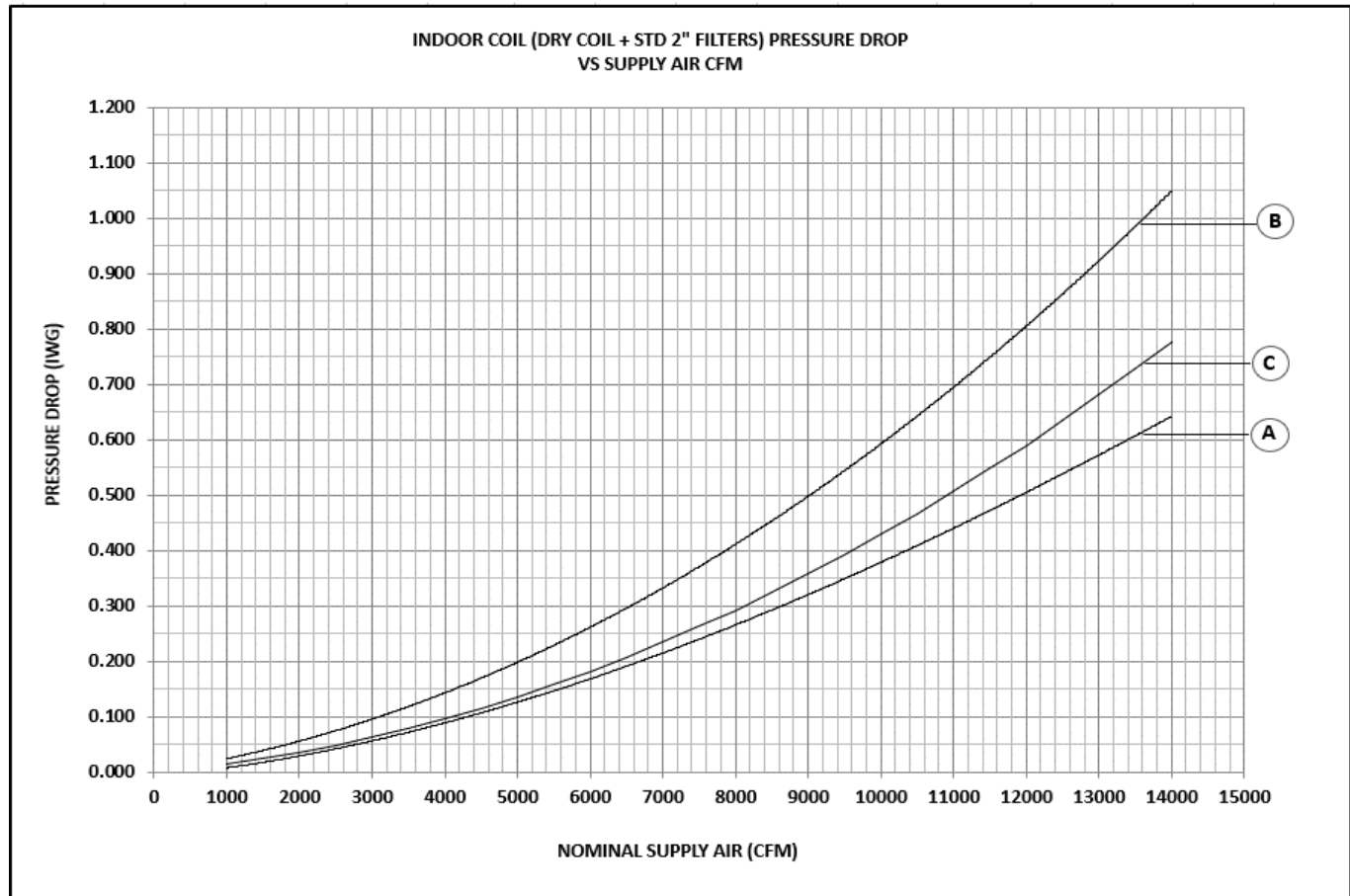
6231560-YIM-A-0322 (Revision: A-0322)

6231561-BIM-A-0322 (Revision: A-0322)

6231563-TIM-A-0322 (Revision: A-0322)

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Figure 79:



Item	Description
A	15 tons
B	17.5 to 20 tons
C	25 to 27.5 tons